

AGENDA
IT STRATEGIC GOVERNANCE COMMITTEE
11:00 – Noon Technology Commons 102C
April 30, 2015

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|---------------------------------------|-------------------|
| 1. Introductions | All |
| 2. Charge to the committee | Provost Whittaker |
| 3. Overview of the McGladrey findings | Craig Finley |
| 4. Committee operations | Joel Hartman |
| 5. Discussion | All |
| 6. Adjourn | |

IT Strategic Governance Committee

Minutes
April 30, 2015

Committee Members Present:

Joel Hartman, Jose Fernandez, Paul Jarley, Michael Johnson, Reid Oetjen, Ozlem Garibay, Jeff Jones, Craig Froehlich, Robert Yanckello, Aaron Streimish, Joseph Alcalá, Roger Wolf

Committee Members Absent: Ross Hinkle, William Merck, Tracy Clark

Others Present:

Dale Whittaker, Craig Finley, Debbie Pease

MINUTES

Joel Hartman called the inaugural meeting to order at 11:04 a.m.

Introductions of Committee members and guests.

Dr. Dale Whittaker delivered the committee's charge, noting specific areas of emphasis contained in the McGladrey consulting report.

- Duplication and redundancy of hardware and personnel resources
- Overall IT expenditures higher than industry benchmarks
- Lack of central oversight on campus IT projects and total IT spending
- IT positions are not consistently titled
- Need for additional IT standards and policies
- Heavily decentralized IT support structure and the need for greater adoption of IT shared services
- The need for a top level governance committee to help address IT and other services

Provost Whittaker asked for creativity and a willingness to embrace change. To serve on this committee, specific IT knowledge is not required, but rather a willingness to address issues found in the McGladrey study and develop creative solutions that will benefit the University as a whole.

Craig Finley presented a review of the McGladrey findings.

- Need for the committee to concentrate on mission and goals in regard to technology
- Stressed decisions made by committee should be for overall good and best interest of the University
- Quarterly meetings would be helpful

Committee Operations

- Document to review – Draft charter to discuss at a future meeting
- Proposal to create two additional committees:
 - Associate Deans and Directors: The people to whom IT reports in the Colleges and Divisions
 - IT Managers in various units (IT “boots on the ground”)

Discussion Topics:

- Institutional goals and strategies
- Provost’s charge
- Benchmarks with peer institutions (which peers?)
- ITR.UCF.EDU will contain committee agendas, minutes and other documents
- Need agreement on campus about what group is responsible for what service
- Focus on strategies, rather than operational details
- Seek guidance on current UCF top-level goals and strategies to guide the committee
- Discuss the committee charter at next meeting

Meeting was adjourned at 11:55 a.m.

Submitted by: Debbie Pease