

AGENDA
IT STRATEGIC GOVERNANCE COMMITTEE
9:00-10:00 Technology Commons 102C
June 11, 2015

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|-----------------------------------------------------------------------------|----------------------------------|
| 1. Approval of April 30 Minutes | All |
| 2. UCF Strategic Priorities | Joel Hartman |
| 3. Aspirant Peer Institutions | Joel Hartman |
| 4. Committee Charter | All |
| 5. <i>IT2020</i> | Joel Hartman |
| a. Setting up IT Practitioner Committee | |
| 6. Service Desk Transformation Project
and Other Major Projects Underway | Aaron Streimish
Bob Yanckello |
| 7. Adjourn | |

IT Strategic Governance Committee

Minutes
June 11, 2015

Committee Members Present:

Joseph Alcala, Tracy Clark, Maribeth Ehasz, Jose Fernandez, Craig Froehlich, Ozlem Garibay, Joel Hartman, Paul Jarley, Michael Johnson, Jeff Jones, William Merck, Reid Oetjen, Aaron Streimish, Robert Yancello

Committee Members Absent:

Shelia Daniels, Grant Heston, Ross Hinkle, Ronnie Korosec

Others Present:

Craig Finley, Maritza Pomales, Roger Wolf

MINUTES

Joel Hartman called the meeting to order at 9:00 a.m.

Introductions of Committee members and guests.

Approval of April 30 Minutes

The April 30 meeting minutes were approved.

UCF Strategic Priorities

A UCF strategic planning effort is being launched, and three working groups are being formed:

- Philosophy - An understanding of UCF's purpose, which guides decision making
- Value - Ratio of quality to cost
- Distinctive Impact - Areas of excellence that distinguishes UCF from other institutions at the national and international level

Joel Hartman stated that the work of the IT Strategic Governance Committee will keep these UCF's strategic priorities in mind as the Committee moves forward in order to ensure that technology can best help to meet the university's strategic goals.

Aspirational Peer Institutions

A list of UCF aspirational peer institutions was distributed. Joel Hartman suggested that although the list may most likely change over time, the top four institutions are worthy of further benchmarking. These include: Auburn University, Arizona State University, North Carolina State University, and Oregon State University. The following suggestions were made by committee members: using EDUCAUSE's Core Data survey as a good source of information on the use of technology in higher education, looking at the private sector for current trends and ideas, as well as for-profit higher educational institutions.

Committee Charter

The group reviewed a draft of the charter and made several suggestions for updates. The charter will be updated and redistributed at a future meeting. It was agreed that the group's purpose should be to vet and

recommmend various technologies to support UCF's institutional goals and strategies rather than to drive it. Committee members will serve a three-year staggered term.

IT 2020

The new IT Strategic Initiative name and logo were shared with the group. Joel will be appointing an IT Practitioner Committee to work alongside the Strategic Governance Committee.

Service Desk Transformation Project and Other Major Projects Underway

Service-Now is a new software package that will replace CS&T's current service desk software, Remedy. A campus-wide project is being launched to expand and improve the IT Service Desk.

Future Meetings

The group will meet once a month from July through September. Additional meetings will be scheduled at a later time.

The meeting was adjourned at 10:00 a.m.

Submitted by: Maritza Pomales