

AGENDA
IT STRATEGIC GOVERNANCE COMMITTEE
10:00 – 11:00 a.m. Library 157 (CDL)
September 30, 2015

- | | |
|----------------------------------|---------|
| 1. Approval of August 28 Minutes | All |
| 2. McGladrey Update | Finley |
| 3. IT2020 Overview | Hartman |
| 4. Discussion | All |
| 5. Adjourn | |

IT Strategic Governance Committee

Minutes
September 30, 2015

Committee Members Present:

Joseph Alcala, Tracy Clark, Craig Froehlich, Joel Hartman, Grant Heston, Paul Jarley, Michael Johnson, Jeff Jones, Aaron Streimish, Robert Yankello

Committee Members Absent:

Shelia Daniels, Maribeth Ehasz, Ozlem Garibay, Ronnie Korosec, William Merck, Reid Oetjen

Others Present:

Craig Finley, Debbie Pease

Minutes

Joel Hartman called the meeting to order at 10:00 a.m.

Approval of August 28 Minutes

Joel moved to approve the August 28 meeting minutes and the Committee approved with no changes.

McGladrey Update

Craig Finley gave an overview of what the McGladrey recommendations were when their report was delivered in April:

- Remove the duplication and redundancy of efforts
- Spending kept in check.
- Align to University strategy and goals.

Accomplished:

- IT Governance Committee meeting monthly.
- IT Professionals Committee.
- Enhanced Service Desk.
- Ongoing definition of IT policies.

Estimated timeline of recommendations completion is 2018.

IT2020

This new institution-wide shared services initiative's phase one has been successful with positive feedback from the end users questioned. Second phase has begun. Items to be delivered over a multi-year timeframe:

- 24/7 scheduling to deliver everyone's needs
- Expand its availability to the rest of campus
- Improved end user experience
- Reorganize CS&T

Discussion Topics

- 29% of IT staff is located within CS&T, 71% located in individual colleges and departments.
- Moving to centralize IT using industry standards ideal.
- More closely align IT capabilities with need.
- Lack of standardization exists, 96 IT position titles exist across campus.
- There are significant gaps in the IT career ladder. Specialties not listed, levels of specialization is currently missing. Human Resources is working at updating this.
- Tiered management structure within UCF IT would improve business opportunities, create higher effectiveness.
- Industry ideals could be used to shape IT across campus.

The meeting was adjourned at 11am.

Submitted by Debbie Pease

Member lists, agendas and minutes for the IT Strategic Governance Committee and the IT Professionals Committee can be found at: <http://itr.ucf.edu/SharedServices/>.