

# **AGENDA**

## **IT STRATEGIC GOVERNANCE COMMITTEE**

**11:00 a.m. – Noon Technology Commons 1, Room 102B**

**October 21, 2015**

1. Approval of September 30 Minutes All
  
2. UCF Cloud Services Initiatives Streimish
  
3. IT2020 Progress Update Hartman
  
4. IT Professionals Committee Update Froehlich
  
5. Discussion All
  
6. McGladrey Comments Finley
  
7. Adjourn

## **IT Strategic Governance Committee**

Minutes

October 21, 2015

### Committee Members Present:

Joseph Alcala, Maribeth Ehasz, Craig Froehlich, Ozlem Garibay, Joel Hartman, Paul Jarley, Michael Johnson, Ronnie Korosec, Aaron Streimish, Robert Yankello

### Committee Members Absent:

Tracy Clark, Shelia Daniels, Michael Frumkin, Grant Heston, Jeff Jones William Merck, Reid Oetjen

### Others Present:

Craig Finley, Debbie Pease

Joel Hartman called the meeting to order at 11:05 a.m.

### Approval of September 30 Minutes

Joel moved to approve the September 30 meeting minutes and the Committee approved with no changes.

### UCF Cloud Services Initiatives

Aaron Streimish gave the overview on the Cloud Services Initiatives. Several of our major infrastructure and enterprise systems are utilizing this. Benefits of using Cloud would be reduced infrastructure to manage, automation, greater redundancy at a lower cost and IT staff becoming more service-delivery focused.

### Current Cloud Services Being Utilized

- Canvas learning
- Panopto Lecture Capture Systems
- ServiceNow Services Desk ticketing systems
- Student email

### Future Cloud Services

- Skype for Business
- Sharepoint
- Disaster recovery
- Project Server

## IT2020

Joseph Alcala advised the Shared Services initiative consists of two phases:

- Server data operations consolidation
- Wave that will follow includes personnel

There are currently 12 units that are in transition to Shared Services. Others are having discussions on how to proceed.

The second phrase includes moving personnel into a consolidated structure. The idea is to build new organizational structure for IT services at UCF from the middle out, the middle being Shared Services. It would turn IT service delivery at UCF from a primarily do-it-yourself set-up to a service delivery set-up with governance in place.

## IT Professionals Committee Update

Craig Froehlich advised that this group has narrowed their focus on five top priorities and strategies.

- Working with Human Resources to create career ladders
- Campus IT policies and standards
- Service Now strategies
- Communications in general
- Customer relation management

## Discussion Topics

- Strategic Planning Initiative has launched with three dimensions – Philosophy, Value and Distinctive Impact. University goals and strategies should follow from these committees.
- Draft set of likely or expected goals and strategies could be developed from this committee in the meanwhile.
- Board of Trustees have developed set of performance metrics based on student success that are articulated as goals of the institution. This committee can align to onto those goals for guidance.

The meeting was adjourned at 12:07 p.m.

Submitted by Debbie Pease

Member lists, agendas and minutes for the IT Strategic Governance Committee and the IT Professionals Committee can be found at: <http://itr.ucf.edu/IT2020>.