

**AGENDA**  
**IT STRATEGIC GOVERNANCE COMMITTEE**  
**10:00 – 11:00 a.m. Technology Commons 1, Room**  
**102B March 25, 2016**

**Conference Bridge 1-877-597-7983, Passcode 3609317#**

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|---|-----------|
| 1. Approval of February 24 Minutes                      | All       |
| 2. IT2020 Progress Update – McGladrey (RMS) Perspective | Finley    |
| 3. IT Professionals Committee Update                    | Alcala    |
| 4. UCF Strategic Priorities – IT Guidance               | Streimish |
| 5. Adjourn  |           |

## **IT Strategic Governance Committee**

Minutes  
March 25, 2016

### Committee Members Present:

Joseph Alcala, Shelia Daniels, Maribeth Ehasz, Ozlem Garibay, Michael Johnson, Jeff Jones, Ronnie Korosec, Aaron Streimish, Robert Yancello

### Committee Members Absent:

Tracy Clark, Jose Fernandez, Craig Froehlich, Michael Frumkin,, Joel Hartman, Grant Heston, Paul Jarley, William Merck

### Others Present:

Craig Finley, Robert Taft, David DiNicola (RMS)

Aaron called the meeting to order at 10:02 am.

### Approval of February 24 Minutes

Aaron moved to approve the February 24 meeting minutes and the Committee approved with no changes.

### IT2020 Progress Update – McGladrey (RMS) Perspective

Craig Finley went over the summary of recommendations that were first presented in March 2015. Those eight recommendations were as follows:

1. Develop comprehensive IT policy
2. Make immediate improvements to IT support services and operations within CS&T
3. Build a formalized, comprehensive structure to manage IT projects
4. Re-organize CS&T to accommodate the defined IT policy
5. Develop a comprehensive staffing and funding model for IT
6. Establish an IT Shared Services Governance Committee
7. Standardize IT titles and positions
8. Optimize IT Services, Operations and Costs

We have met a number of these project milestones. The Action Items through this current month are:

- Define UCFIT Policies
- Stand-Up University IT Project Management Forum

- Enhance IT Service Desk & support services
- Reorganize CS&T
- Develop and finalize IT staff resource plan
- Create inventory of hardware, software and applications
- Finalize IT costing and funding model
- Develop transition plan and timeline

#### IT Professionals Committee Update

Joe Alcala advised this committee's members have been attending multiple subgroup meetings across campus this month to gain information on functional work to be accomplished. Larry Jaffe is working on a contact list of all subgroups. Craig Froehlich is developing a FAQ section for the IT2020 website that will address questions and feedback that committee members have gathered.

#### UCF Strategic Priorities – IT Guidance

Aaron took the approved drivers from February's meeting and did a sample report using CS&T, College of Education and Student Development & Enrollment Services projects to display project prioritization. The goal is to have this project scoring functioning and running live as of July-August. Examples were also given with a Baseline Scenario Full Budget Scatter Chart and an Interactive Scatter Chart with Scoring Weights.

The meeting adjourned at 10:59 am.

Submitted by Debbie Pease

Member lists, agendas and minutes for the IT Strategic Governance Committee and the IT Professionals Committee can be found at: <http://itr.ucf.edu/IT2020>.