# AGENDA
## IT STRATEGIC GOVERNANCE COMMITTEE
### 3:00 – 4:00 p.m.   Technology Commons, Room 102B
### May 25, 2017

1.  Approval of March 22 Minutes — All

2.  Meeting NIST 800-171 Requirements — Sink, Hartman

3.  Office 365 Applications Roll-out (OneDrive, etc.) — Sink

4.  Vetting Future Purchases of Cloud Applications — Sink

5.  Multi-factor Authentication (MFA) Roll-out — Sink

6.  Draft UCF IT Executive Dashboard — Streimish

7.  IT Professionals Committee Update — Froehlich, Sink

8.  Faculty Senate IT Committee Change — Hartman

9.  RSM Comments — Finley

**IT Strategic Governance Committee**

Minutes
May 25, 2017

IT Strategic Governance Committee Members Present:
Joseph Alcala, Maureen Binder, Tracy Clark, Maribeth Ehasz, Craig Froehlich, Ozlem Garibay, Joel Hartman, Paul Jarley, Michael Johnson, Michael Sink, Aaron Streimish, Robert Taft

IT Strategic Governance Committee Members Absent:
Michael Frumkin, Jeff Jones, Grant Heston, Ronnie Korosec, William Merck

Others Present:
Becky Moulton
Craig Finley

Joel Hartman called the meeting to order at 3:00 p.m.

Approval of March 22 Meeting Minutes
The minutes were approved with no changes.

Meeting NIST 800-171 Requirements
 The Federal Government is taking steps to tighten security of researchers and other who use unclassified information. These research requirements will be put into place at the end of December.  Joel has been involved in discussions of what factors must be put into place, plans and staffing going forward as well as a committee on NIST compliance.  There is a proposal currently with the Budget Committee to cover the cost of implementing these requirements.

Office 365 Applications Roll-out (OneDrive, etc.)
 OneDrive and Cloud storage has been used by UCF IT since February.  The rollout to campus will occur the third week of June.  A roadmap is being developed for other Microsoft products that will be available.  The roadmap will be vetted to the IT Professionals Committee and will then proceed to this committee for review.

Vetting Future Purchases of Cloud Applications
A significant number of requests for cloud based applications have been turned in recently so changing policies and procedures in the handling is necessary.  New applications will need to go through security and integration requirements review. UCF IT is looking into software that

facilitates the interactions but has a prohibitive cost of $400,000.  It may be necessary to acquire the integration platform in the future due to demand.

A motion was recommended to examine an integration product and possibility of passing that cost of that product onto the purchases of cloud software as a service product.  The motion was seconded and approved.

Multi-Factor Authentication (MFA) Roll-out
MFA was turned on April 19 for direct deposit and W2 forms to avoid phishing. Next phase will be individuals to access to sensitive information which is about 2500 employees in total which should occur in early Q4. It has been proposed to the budget group to acquire Advance Threat Protection which is a Microsoft product.  The hope is to get funding for this product that protects email, OneDrive, Sharepointe, etc.

Draft UCF IT Executive Dashboard
Aaron provided a handout with a sample dashboard containing budget information, active and scheduled projects and service indicators.  The idea is to understand what this committee wants to see from a data prospective.  Adding outputs/outcomes, project completed and time to resolve tickets were suggested.  A refined version will be presented at the next meeting.

IT Professionals Committee Update
Craig Froehlich reported that the committee has been focused on three items:
- The committee has now come of age with turnover of representatives occurring.  Larry Jaffe will remain as chair with a total of eight board members returning.  Michael Sink will appoint an additional eight for the committee.
- Focusing much effort on the support center desktop and services.  A Service Design package being created to standardize processes and procedures for desktop and device services.
- Presentation by Brad Held from Student Accessibility Services centered on legislative changes in accessibility to websites and applications.

Faculty Senate IT Committee Change
Joel advised that the IT Resources Advisory Committee has had their final meeting this month after a twenty five year run.  Due to the formation of this committee and the IT Professionals

Committee, Faculty Senate recommended that ITRAC meetings come to an end.  Faculty Senate will be forming a new IT advisory committee comprised of faculty members.

<u>RSM Comments</u>
Craig Finley reported that he continues to be impressed with the content of conversations that has been evolving across campus amongst the IT community.  Initially the conversations were very technical and have evolved into a holistic view of IT services on campus.

The meeting adjourned at 4:15 p.m.

Submitted by Debbie Pease

Member lists, agendas and minutes for the IT Strategic Governance Committee and the IT Professionals Committee can be found at: http://itr.ucf.edu/IT2020.