IT Strategic Governance Committee

Minutes
September 29, 2017

IT Strategic Governance Committee Members Present:
Joseph Alcala, Tracy Clark, Maribeth Ehasz, Craig Froehlich, Ozlem Garibay, Joel Hartman, Larry Jaffe, Michael Johnson, Jeff Jones, Michael Sink, Aaron Streimish, Robert Taft

IT Strategic Governance Committee Members Absent:
Maureen Binder, Michael Frumkin, Paul Jarley, Grant Heston, Ronnie Korosec, William Merck, Jeff Moore

Others Present:
Craig Finley
Bryant Nunez

Joel Hartman called the meeting to order at 10:00 a.m.

Approval of July 21 Meeting Minutes
The minutes were approved with no changes.

Enterprise Applications Committee
 Michael Sink advised that as per the previous committee meeting, LEAP Executive is a reporting meeting from Registrar's Office, Human Resources and Facilities & Safety among others. Mike is looking to recharter LEAP to an Enterprise Application committee that focuses on coordinating, implementation, functionality enhancements and application selection going forward. Discussion includes adding Faculty Excellence, UCF Global, Undergraduate Studies, Undergraduate Admissions and others to bring additional expertise to the group. This would be a mid-level group that would bring recommendations to this committee of projects and provide governance, as appropriate, for projects under $500,000.

Application Integration Platform
 UCF IT is close to selecting a candidate for the platform that was mentioned at previous committee meetings. Looking at cost for initial purchase plus annual operating costs, the application SnapLogic is the least costly with the added consideration of being the easiest to operate. UCF IT is currently evaluating if SnapLogic will have enough functionality going forward and the ability to integrate additional software for the future. Additional information to be share in the near future.

UCF Data Center Upgrade & Migration

 Joel reported that Data Center modernization which was requested earlier this year to the University Budget Committee is moving forward. Mike shared a report regarding the challenges of aging machinery that are incompatible with new systems and software and the increased risk of failure. The Data Center Project includes the following:

- Replace obsolete servers and storage
- Modernize core data center architecture
- Locate new equipment at DataSite Orlando
- Keep network core and limited core services in CSB
- Position for future phased migration to cloud computing

DataSite Orlando offers redundant power sources, access control with security guards, and would cover compliance requirements such as HIPAA or NIST. It would also reduce energy cost while adding capacity. The motion was made and passed to approve this project.

Advanced Threat Protections, MFA Update

Joel reported that two new technologies deployed that are intended to increase the security profile of UCF. ATP is one, as part of Microsoft 365 which applies to email, One Drive, Skype and the cloud version of the Microsoft applications. ATP protects incoming links and incoming attachments, verifying their authenticity. ATP is less successful with phishing so UCF is working with Microsoft to be provided with tools to block phishing sites in the future. Zip files are now possible as attachments using the ATP scanning. ATP is generally scanning outside mail coming into the university plus it also can scan person to person email within the university.

Multi Factor Authorization is the second new technology being used. Originally used for your W2 page and Direct Deposit page, DUO is now used to authenticate to the login screen of My UCF for about 5,000 employees who have access to other people's information.

NIST 800-171 Compliance Project Update

 Mike gave an update for the NIST project (National Institute Standards for Technology) by advising that the company KPMG has been hired as an consultant to oversee the gap analysis from where we are today to where we need to be.   KPMG will also be overseeing the process, procedures and recording of the NIST requirements.

Information Technologies & Resources Re-org

Joel announced that IT&R has undergone a reorganization with Center for Distributed Learning and Office of Instructional Resources becoming their own division. Tom Cavanagh will serve as the division's head. IT&R retains Library, Space Administration and UCF IT. Chris Vakhordjian is Chief Information Security Officer and Information Security is now a division

level unit under IT&R. IT&R will partner with Tom Cavanagh as well as Don Merritt from Instructional Resources as before.

IT Professionals Committee Report

 Larry Jaffe reported that the committee has been concentrating on finding a structured approach to sharing information, such as advising of the upcoming Windows 10 learning sessions on campus. Through a partnership with Microsoft, there are eight learning sessions to be provided at no charge.

The October committee meeting featured speaker Mike Kilbride from the Downtown Campus who gave an update on the progress there. The committee also completed work on the new Enterprise Applications Committee's charter. This new committee will begin meeting in November and takes the place of the older LEAP committee.

The meeting adjourned at 11:09 a.m.

Submitted by Debbie Pease

Member lists, agendas and minutes for the IT Strategic Governance Committee and the IT Professionals Committee can be found at: http://itr.ucf.edu/IT2020.